

OPEN UP GUIDE ON CARE SECTOR. BUILDING INDICATORS ON SUPPLY AND DEMAND FOR CARE AT THE LOCAL LEVEL

Research partner: Open Data Charter (ODC)

Timeframe: 01/11/2022 - 31/01/2024

Main objective:

To support the development of Care Indicator Systems in Latin America through the publication of open data and the development of care indicators, to enhance the design of care policies in the region.

Description of the Public policy/innovation:

In collaboration with international experts and two Latin American governments, care indicators were developed to improve the design of policies regarding the provision and demand for services, as well as the distribution of care tasks. As a result, the Care Data Opening Guide emerged, offering over 35 key datasets measuring the supply and demand for care at the local level. This tool was implemented in Mexico City (CDMX) and Buenos Aires (CABA), where systems with more than 70 indicators were built and validated.

Challenges and strategies:



Lack of a culture to use data in public administration and social agencies due to constraints on gathering and updating data capacities.



Lack of detailed/disaggregated data on care at community and local level.



Disarticulation with the private sector that provides care services, which are registered under different types of legal figures, making it difficult to dimension the total offer.



There are no indicators that measure the quality-of-care people receive in both cities in the study. To address this, the Buenos Aires Statistics Directorate carried out a survey to collect older people's perceptions of the care services they receive.

Lessons:

Despite the multiple debates on care, its definition and measurement are recent and complex. Consensus is required among public, private, and community sectors on care activities, the most affected populations, and how to measure them. It's essential to integrate areas and teams with statistical capacity to provide reliable evidence to decision-makers.

Achievements:

- 1 Establishment of the CABA and CDMX Indicator Systems with over 70 indicators on the supply and demand of care at the subnational level.
- 2 Creation of the Open Up Guide for Care with over 35 key datasets, standards, and use cases.
- 3 High-level advocacy and promotion activities were carried out at international conferences such as RightsCon 2022, OGP Global Summit 2023, Abrelatam 2023, UN World Data Forum 2023, CSV Conference 2024, garnering interest from governments in implementing open data systems for care.

Replicability and sustainability of results:

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Replicability

The Open Up Guide on Care Sector, which synthesizes the standards set by Buenos Aires and Mexico City, constitutes a tool that other governments can use as guidance for building indicators that suit the local context.
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Sustainability

Both CABA and CDMX have regulations for data updates, allowing them to keep care indicators up to date. Moreover, since the indicator systems originated from dialogue with social actors, their continuity does not solely depend on current officials.
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Scalability

The experience and developed Guide could be tested to determine its use at the national level, both in Mexico and Argentina. Additionally, other governments in Latin America and the Caribbean that have expressed interest in developing open data systems for care could be supported.